NEW HIRES, NEW HEIGHTS

A COMPREHENSIVE GUIDE TO ELEVATED ONBOARDING FOR YOUR VIRTUAL ASSISTANT



Mandy Brown
Director of Client Relations
BELAY



Personalized Training

Personalized Training= Prepared Training

Personalized Training

- Personalized Training= Prepared Training
- System Access

Personalized Training

- Personalized Training= Prepared Training
- System Access
- Set Aside Time









- Explain the WHY Behind the WHAT
- The Importance of 1:1 Meetings





- Clear is Kind
- Explain the WHY Behind the WHAT
- The Importance of 1:1 Meetings
- Feedback and Evaluation



- Build relational capital.
- Be transparent.
- Lead with curiosity.
- Talk about the problem, not the person.

Set Clear Expectation & Guidelines









- Establish Performance Metrics
- Set Goals



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