

Product Manager



Terryberry is looking for a dynamic, inspiring Product Manager to join our team! Are you passionate about using your creative skills to imagine, direct, and create? Are you highly detail oriented and able to see small details that others miss? As a results-oriented Product Manager you would oversee and direct the product development process, helping to create a roadmap, strategy, and vision for each of our new product features. With your passion, talent, and expertise, you can help us create products that our customers will receive with excitement and appreciation.

About Terryberry

We are Terryberry, the recognition and engagement company that ignites employee success. While we have been in the business of employee recognition for +100 years, we are entering one of the most exciting times of our history as we transition to an employee engagement SaaS led organization. We are headquartered in Grand Rapids, MI; with locations throughout North American and the UK. Are you interested in joining a dynamic growth company which has a real purpose?

Responsibilities

- Own the product strategy & roadmap for one of our Employee Engagement platform solutions driving us to achieve our product vision
- Provide strategic market insight into our global employee engagement platform
- Establish and hit OKRs to drive significant value to our customers and our organization
- Meet frequently with stakeholders, perform market research, and run tests to capture product requirements
- Lead design work, write user stories, and prioritize backlog
- Participate in stand-ups to ensure product delivery efficiently and effectively delivers features that result in exceptional customer experience
- Partner with Marketing to develop go-to-market launch plans for new features and communicate the progress of new product releases to internal stakeholders
- Solicit customer feedback post-launch of new features to ensure key learnings are driving the evolution of our products

Skills and Experience

- Associates/Bachelor degree or an equivalent combination of education, training, and experience: 5+ years of customer and data centric, B2B SaaS product management experience
- Proven track record leading complex strategic and operational initiatives, working through technical, operational, legal/policy, and business issues
- Expertise in discovery methodologies and analyzing the data to support the evolution of Terryberry's product roadmap
- Problem solving skills that constantly translate market research, customer feedback, trends, issues, and changing needs to actionable insights and opportunities to meet customers unmet needs
- Have entrepreneurial DNA: flexible to changes, eager to learn, proactive to act, resilient to failure, persistent in making an impact
- You are bold, tenacious, and not afraid to challenge the status quo, always supported by facts, data, and empirical research
- You are an inspiring leader and great communicator that rallies everyone together toward a shared vision
- Experience within the Employee Engagement, Wellness, or Reward and Recognition areas is a plus!

Email your resume to careers@terryberry.com