

Terryberry Careers

Product Owner



Terryberry is looking for a dynamic, self-motivated Product Owner who will contribute to the success of our industry-leading product. This individual will be a vital member of our product delivery team and will help define the product roadmap through ownership of the product backlog and ensuring we are constantly improving our product to exceed customer expectations.

About Terryberry

We are Terryberry, the recognition and engagement company that ignites employee success. While we have been in the business of employee recognition for +100 years, we are entering one of the most exciting times of our history as we transition to an employee engagement SaaS led organization. We are headquartered in Grand Rapids, MI; with locations throughout North American and the UK. Are you interested in joining a dynamic growth company which has a real purpose?

Email your resume to careers@terryberry.com

Responsibilities

- Create, maintain & prioritize backlog (epic/features/user stories) to lead the agile software development team
- Write appropriately detailed user stories for the product features, so they are clearly understood by the development & QA
- Collaborate and align with product manager and internal stakeholders on business objectives & KPIs
- Serve as product expert, product evangelist, and the voice of the customer within product development
- Solve product related problems, make decisions, balance the trade-offs between quality, scope, and time to stay on track towards product delivery commitments
- Continuously review the business needs, refine priorities, outline milestones and deliverables, and identify opportunities and risks
- Work with the team, product managers, and other product owners to coordinate team dependencies
- Manage helpdesk process to ensure customer issues are addressed based on business priority
- Act as the primary contact for development work being performed by the team
- Partner with development, QA, and DevOps to create release plans
- Monitors the development progress and provides updates to stakeholders
- Assess architecture/solution designs will meet product vision

Skills and Experience

- Associates/Bachelor degree or an equivalent combination of education, training, and experience: 5+ years of professional experience; 2+ years of product owner experience in an Agile environment, ideally with B2B SaaS products;
- In-depth knowledge of Agile process and principles
- Experience managing product backlogs
- Experience working with JIRA as well as collaboration tools like Figma
- Proven organizational skills and attention to detail
- Strong sense of ownership and desire to drive results
- Strong oral, written, presentation and listening communication skills
- Inspiring leader that rallies everyone together toward a shared vision
- Experience within Employee Reward and Recognition, Employee Engagement, or HR Tech industry is a plus