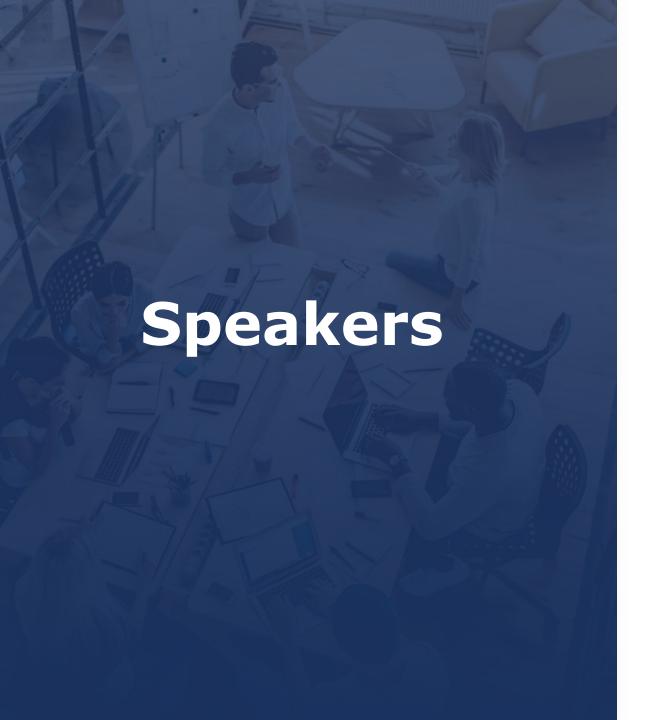


# **Building Community**

Regardless of Where Your Employees are Located





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**Chat In** 

# Have a question? Chat in and receive feedback immediately



#### WOW Us And Win!

If we address your question during today's live broadcast, you'll receive a complimentary copy of "The WOW! Workplace" by Mike Byam.

# Get involved and be recognized!

Q&A will take place at the end of the webcast, but you can submit questions any time using your tool tray on the right side of your screen.





Poll

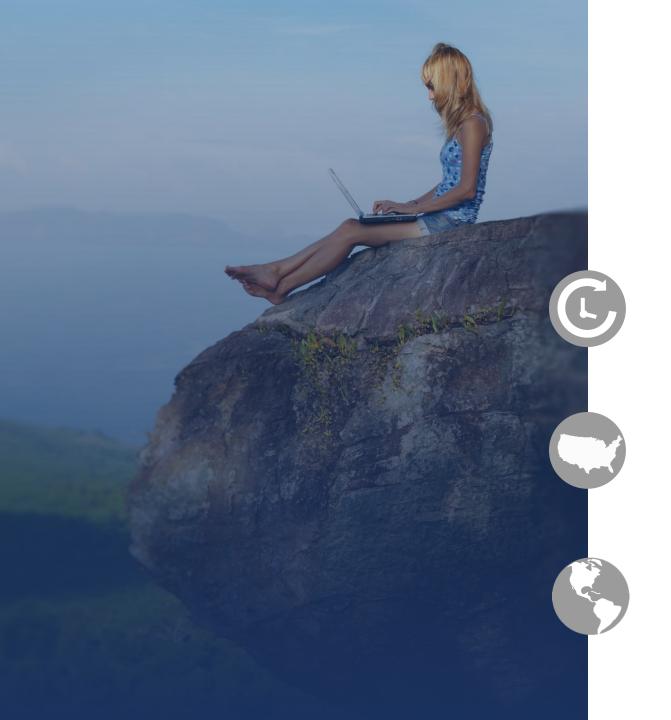
# What is your biggest challenge with engaging remote/ hybrid workers?

- □ Lack of Visibility for Contributions
- □ Administrative Logistics/Program Limitations
- □ Communication Challenges
- Maintaining Consistency
- No Face-to-Face Interaction



# **Company Culture & Community**

- Many things impact the culture and community of your organization.
- Today we are going to talk about how effective recognition and wellness programs can help intentionally build an even more successful community in today's employment landscape.



# Remote Work is Here to Stay

**74%** of CFOs expect to transition at least a portion of previously onsite employees to remote work post-covid. <u>- Forbes</u>

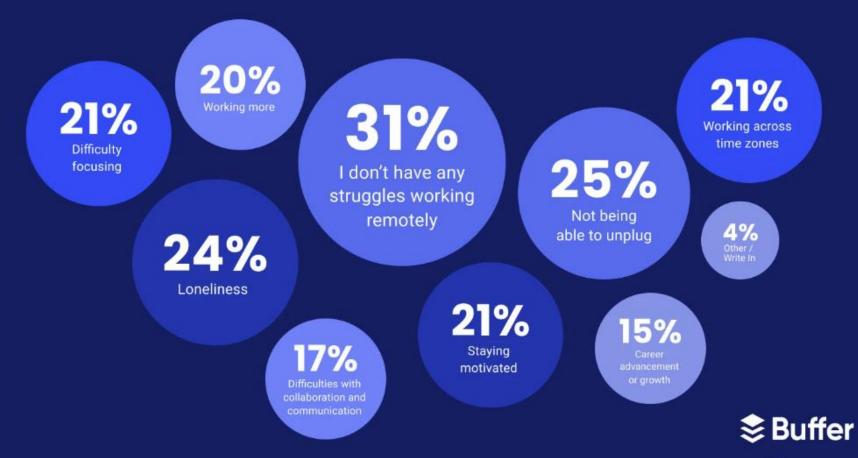
**58.6%** of US workforce is working remotely

Upwork: Future Workforce Report

**16%** of companies are fully remote worldwide Owl labs



#### What struggles do you have with working remotely? Select all that apply.







#### What benefit(s) do you experience because you work remotely?







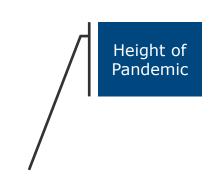


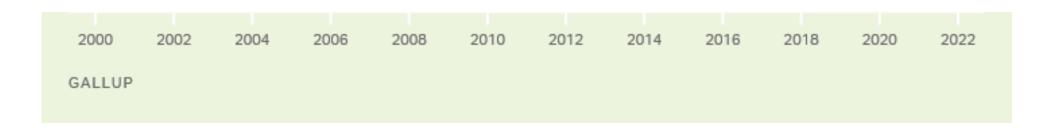


# **Historical Employee Engagement**

U.S. Employee Engagement Trend, Annual Averages

— % Engaged — % Actively disengaged





- Engagement Lowest since 2015
- Actively Disengaged- highest since 2014
- Trending Directionally wrong first time since 2010



# The Great Resignation

# **Top 5 Reasons Employees Left:**

Toxic Culture

Job Insecurity & Reorganization

Innovation-Driven Burnout

Failure to Recognize Performance

Poor Response to COVID-19

MIT Sloan Management Review, January 2022 2

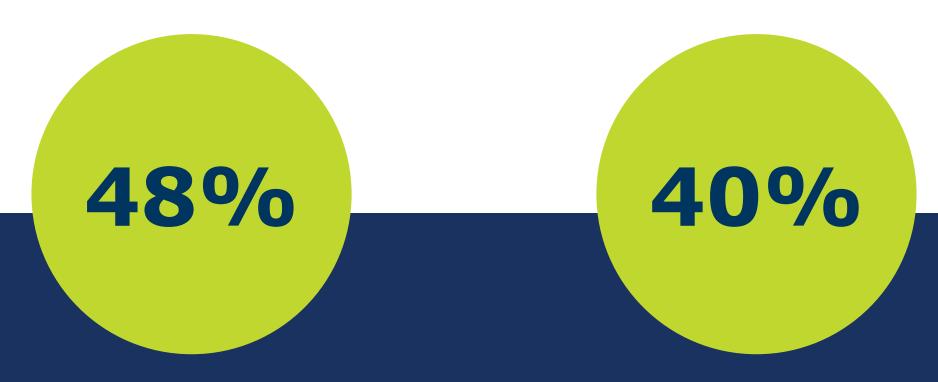
3

4

5



#### **Disengaged Employees**



of America's working population is actively job searching or watching for opportunities

Gallup 2021

of employees plan to leave their current jobs in 3-6 months.

The Next Great Disruption... Microsoft 2021



# The Question

How do you connect and build culture within your organization?



# **Hierarchy of Needs**



#### **Self-actualization**

Desire to become the most that one can be



#### **Esteem**

Respect, self-esteem, status, recognition, strength, freedom



#### **Love & Belonging**

Friendship, intimacy, family, sense of connection









#### **Safety Needs**

Personal security, employment, resources, health, property









#### **Physiological Needs**

Air, food, shelter, sleep, clothing, reproduction

"A Theory in Human Motivation" Abraham Maslow, 1943



#### Poll

# Which of the Following Types of Recognition are Actively Supported in Your Organization? (select all that apply)

- a. Service Anniversary Awards
- b. Peer-to-Peer Recognition
- c. Performance Benchmarks (sales/safety/wellness, etc.)
- d. Customer Feedback & Praise
- e. Management-Driven Recognition



# **Recognition Drives Engagement**

When employees believe they will be recognized, they are



more likely to be highly engaged.



## **Recognition Drives Engagement**

On average, programs where managers send at least one recognition per month, saw



the participation by employees than those where managers sent less recognition.



# What To Recognize?





# When to Recognize?

85%

Of those surveyed think managers and leaders should make an effort to spot good work and give praise and thanks whenever it happens.

#### Stage 1

You feel there is a strong need to prove yourself.

#### Stage 2

You keep working harder and harder to achieve this.

#### Stage 3

You Begin to neglect your own needs more.

# How Do I Recognize?

You made a difference by...

You stepped up by....

Well done with... Nice job on...

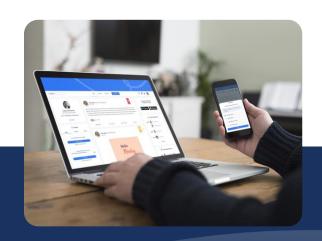
# Thank you for .... I really appreciate... Congratulations on... You saved the day by... You've really improved...

# Great work with...

Your hard work accomplished...



#### Where To Recognize?









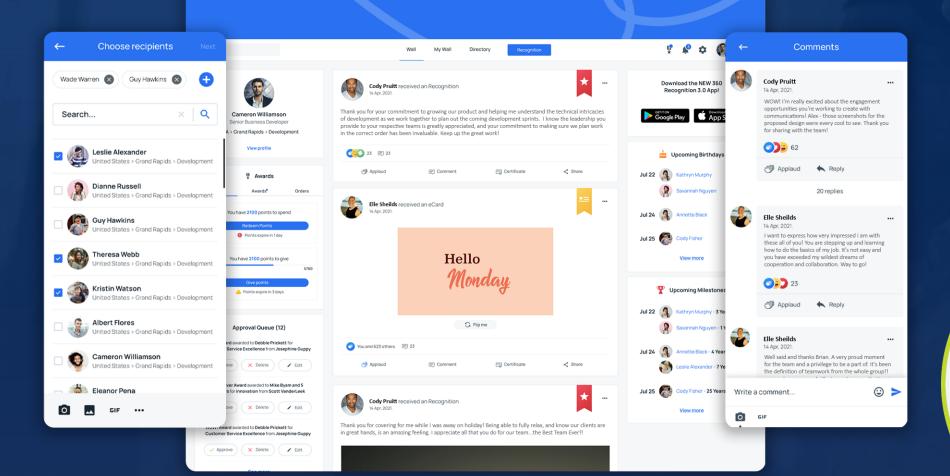
**Online** 

One on One

**Public** 

Everywhere

# A Tool for All Employees





# Wellness Programs: Goals

Health care costs
Health risks
Absenteeism
Workers' comp claims
Injuries
Sick days
Stress
Burn out

Employee productivity
Employee morale
Retention
Recruitment
Engagement
Resilience
Team building
Fun



# Value on Investment

Play

**Productivity** 

Creativity

**Engagement** 

**Motivation** 

**Absenteeism** 

Retention

**Team Building** 

Recruitment

**Work satisfaction** 

Fun

**Healthcare** costs

Insurance claims

**Company loyalty** 



#### Wellness: How?

#### Inclusive

Engage as many employees as possible with inclusive challenge parameters.

#### Measurable

Measure what matters. What does success look like for your organization?

#### **Motivating**

Incentives, recognition, discounts on insurance premiums, etc.

#### Unique

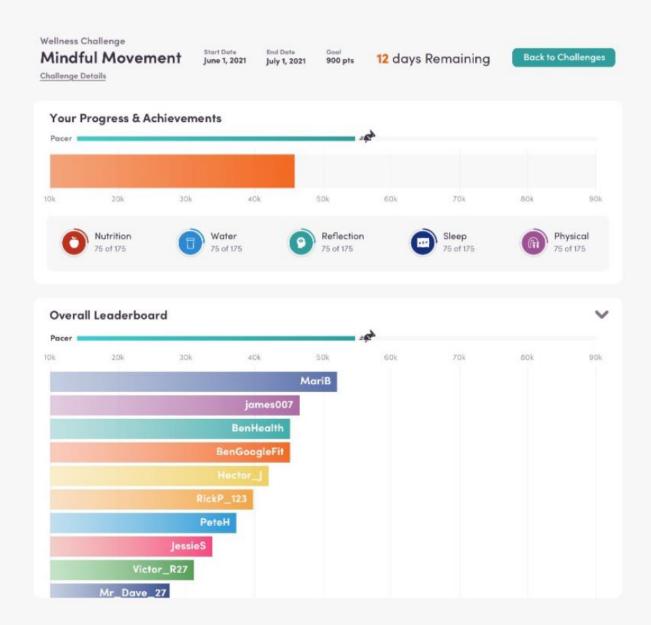
One size doesn't fit all – company, individual, or team.



#### **Inclusive**

#### No matter...

- how they move
- where they are
- what they have access to
- their fitness level





#### Measurable



"That which is measured, improves. That which is measured and reported, improves exponentially."

- Karl Pearson



#### Motivating

# Keep It Simple

Don't make your wellness program a second job for employees.

# Communicate Often

Marketing, leadership buy-in, and regular communication is key.

# Leverage Social Impetus

People are more likely to stick with a program if they're doing it with friends.

# Recognize and Reward

Incentivize for a job well done.

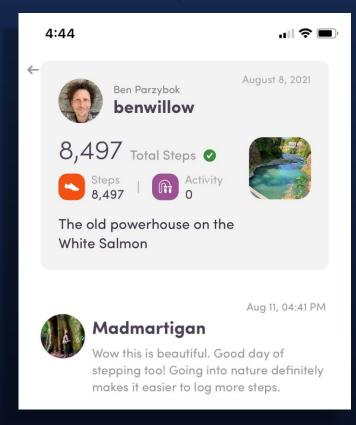
# Recognition

#### Employee Spotlight

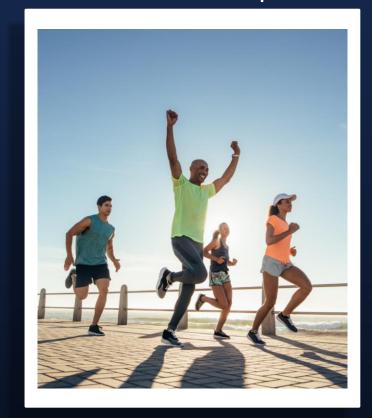
#### **EMPLOYEE SPOTLIGHT**

Most of you know Rob as our CRO, what you may not know is that he has made some major lifestyle changes since joinign our activity challenge. "Before joining, I was averaging 2,000 steps a day in my desk job. Now, I prioritize movement throughout the day. It's easy to get 3 sets of 10 minutes done and feels less overwhelming." Rob is now averaging 6,500 steps a day! Go Rob, go!

#### Peer to Peer



#### Wellness Champions





# Wrap Up

#### **Recognition & Wellness**

- Multiple initiatives working together have a compounding engagement effect.
- Effective wellness and recognition connects with how employees work today.
- More than ever recognition and wellness drives engagement & builds community.





#### **Questions?**



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# This program is pre-approved for ONE HRCI Credit and ONE SHRM PDC.





HRCI ORG-PROGRAM: **602175** 

SHRM Activity ID: **Activity 22-PYVS4** 



Free Employee Recognition Ideas, Tips, and Tools

www.terryberry.com/resources



